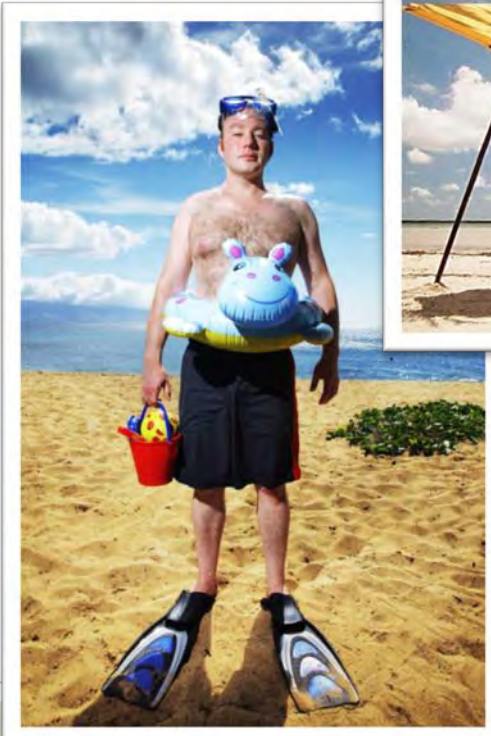




# Airline Security: IACT

Sherry Saehlenou  
Cabin Safety Instructor  
Flight Services

Export of this technology is controlled under the United States Export Administration Regulations (EAR) (15 CFR 730-774). An export license may be required before it is used for development, production or use by foreign persons from specific countries. The controller of this data has the individual responsibility to abide by all export laws. Controlled by ECCN: 9E991.







# IACT



**I**nstinct  
**A**ssess  
**C**ommunicate  
**T**eamwork



# Mexico City 2011

A flight attendant brings a casual acquaintance back to his hotel room. He was found murdered the next morning.



## Shanghai 2013

A crew member attempts to take a cab to his hotel. Is approached by what looks like a yellow taxi cab. He got in and it was not a taxi.







## Moscow 2013

A crew member sees a person “accidentally” drop a roll of currency. When stopping to pick it up he is accused of stealing it.

Emergency Numbers

Non Emergency Numbers

# Enterprise Security & Fire Protection



Search

- Enterprise S&FP Home
- Departments
- Governance
- Regional S&FP
- Print this page

## Administration Home

The Security and Fire Protection standards to protect people engaged, and motivated team support to achieve operational

Boeing Security and Fire Protection to safeguard Boeing's people services, or a suggestion or dedicated team leader in our

Thank you for all you do to

Dave Komendat  
Vice President and  
Chief Security Officer



services and



er  
ges





Communication  
starts before  
you go







行銀業商碼華



Observe  
the locals





Have the  
conversation



# Rules of the Road

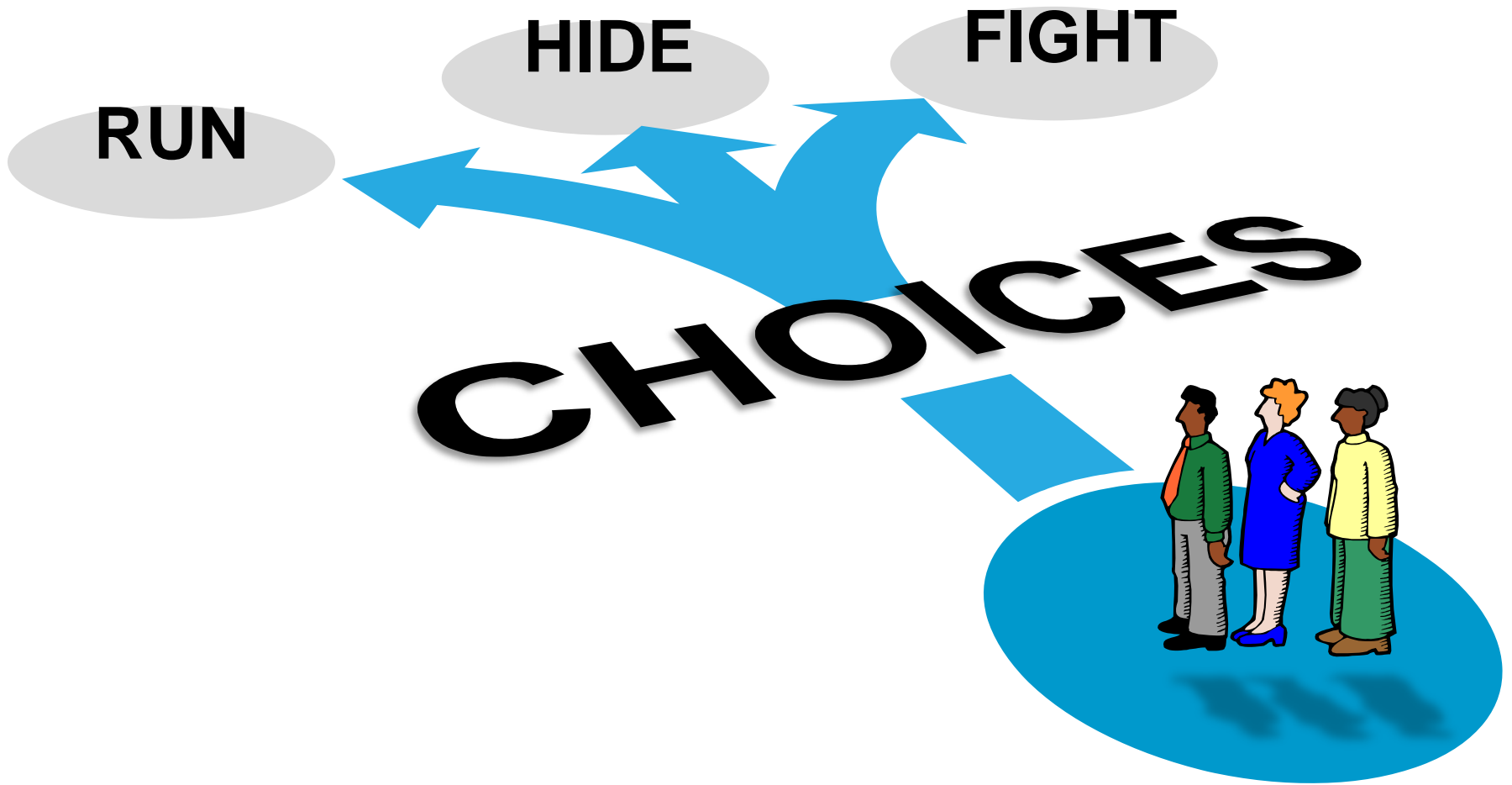


If lightning strikes



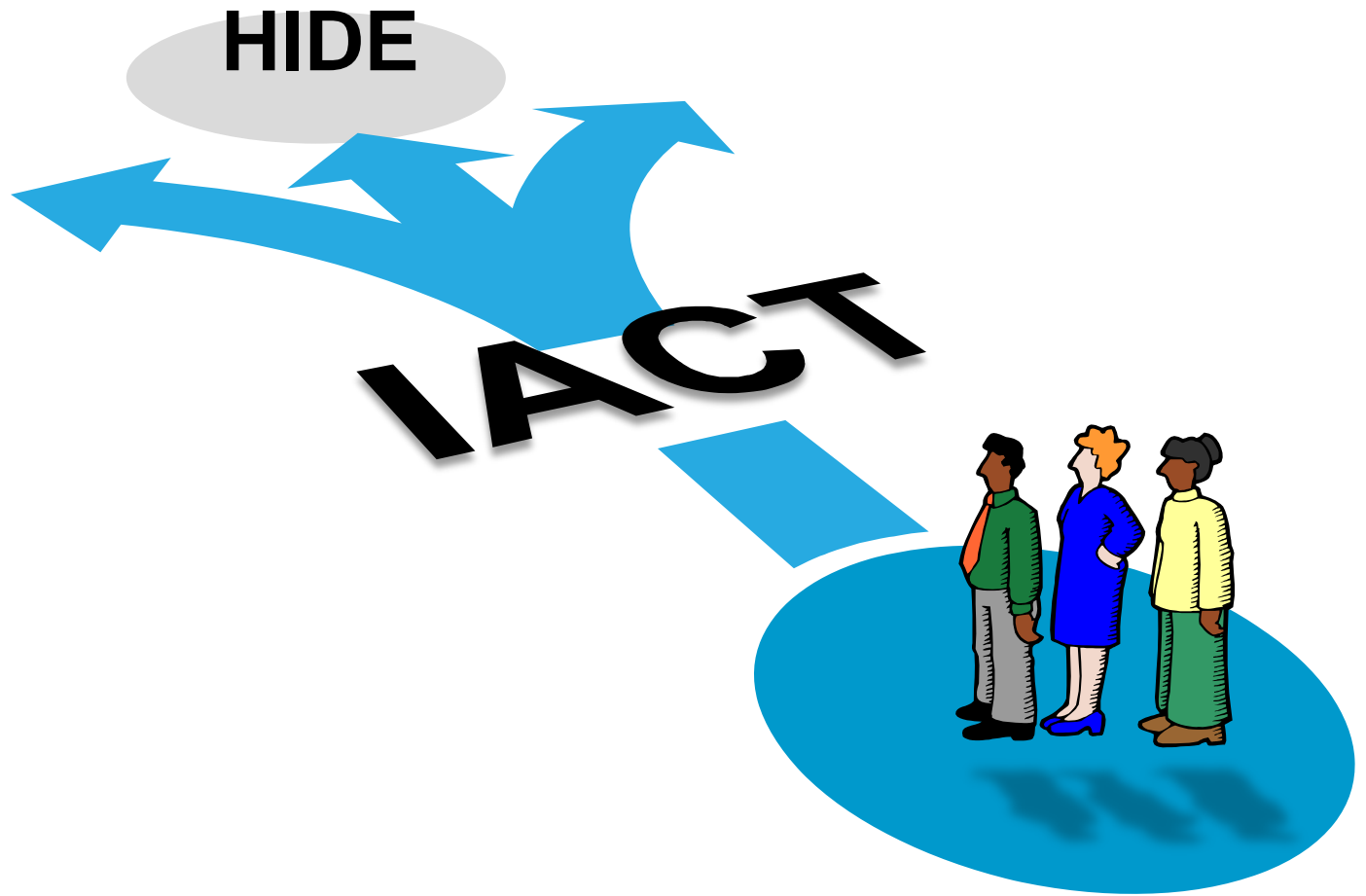
What would you do?

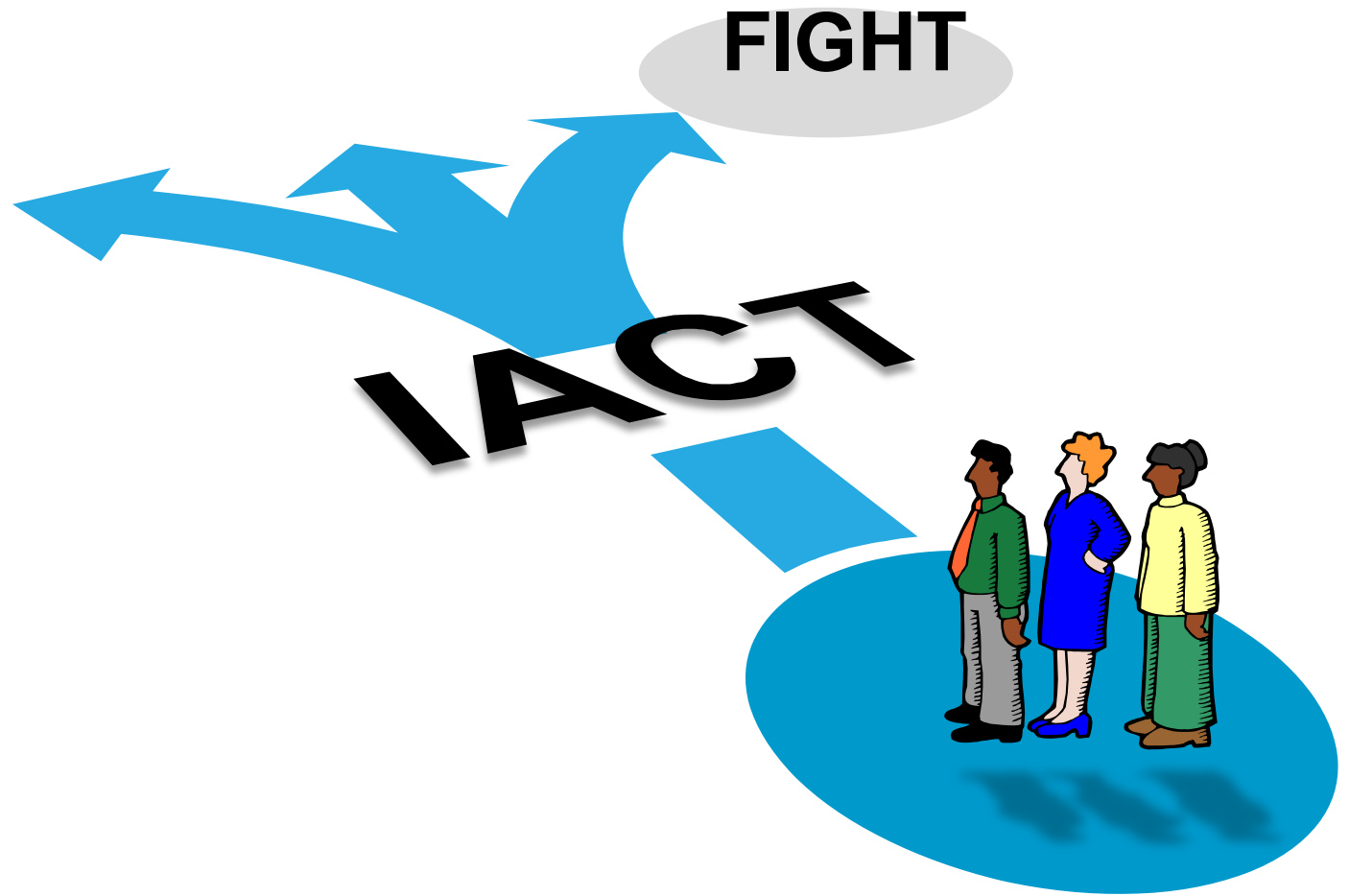








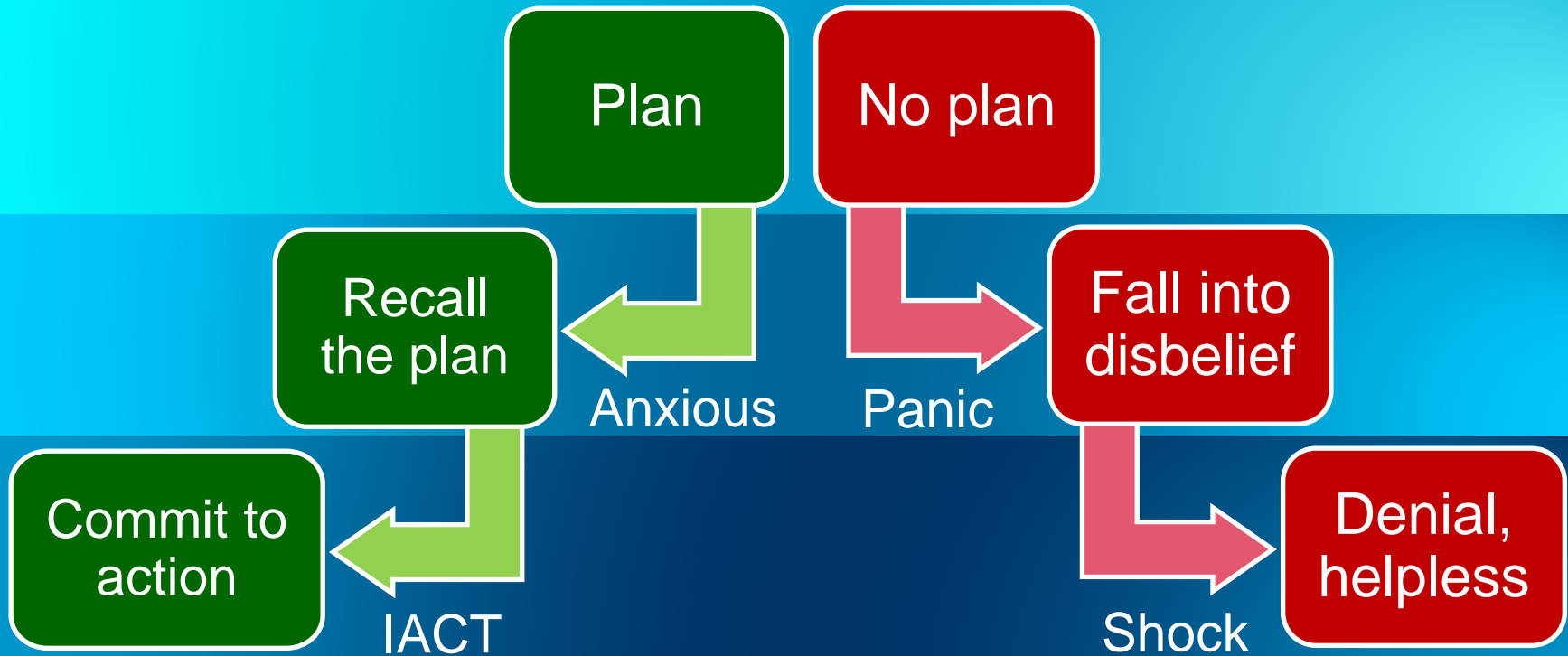






# Develop a Survival Mindset. Ask the “What if” questions.

Same first reaction, startle and fear



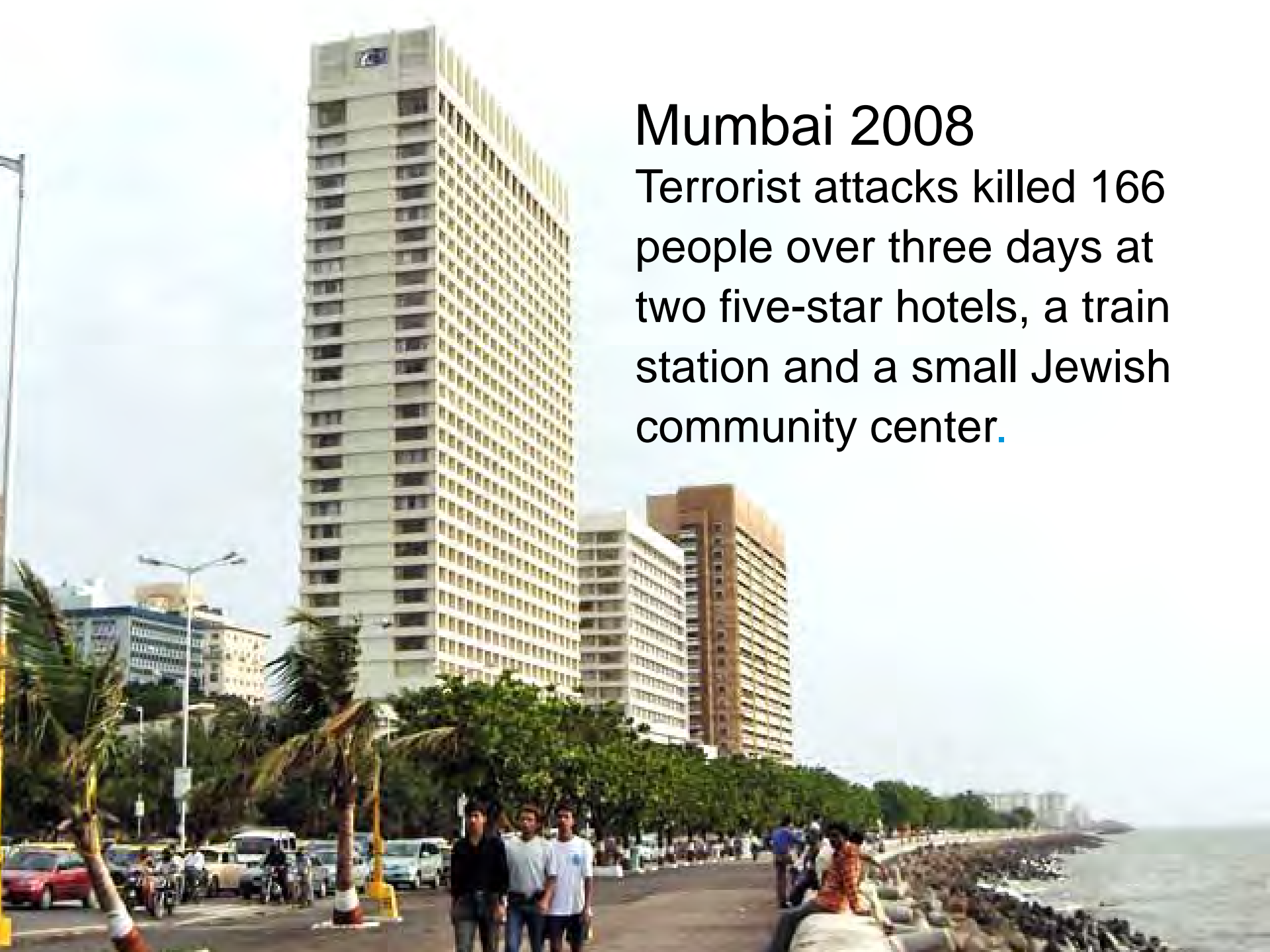
Gulf becomes wider at this point





# Mumbai 2008

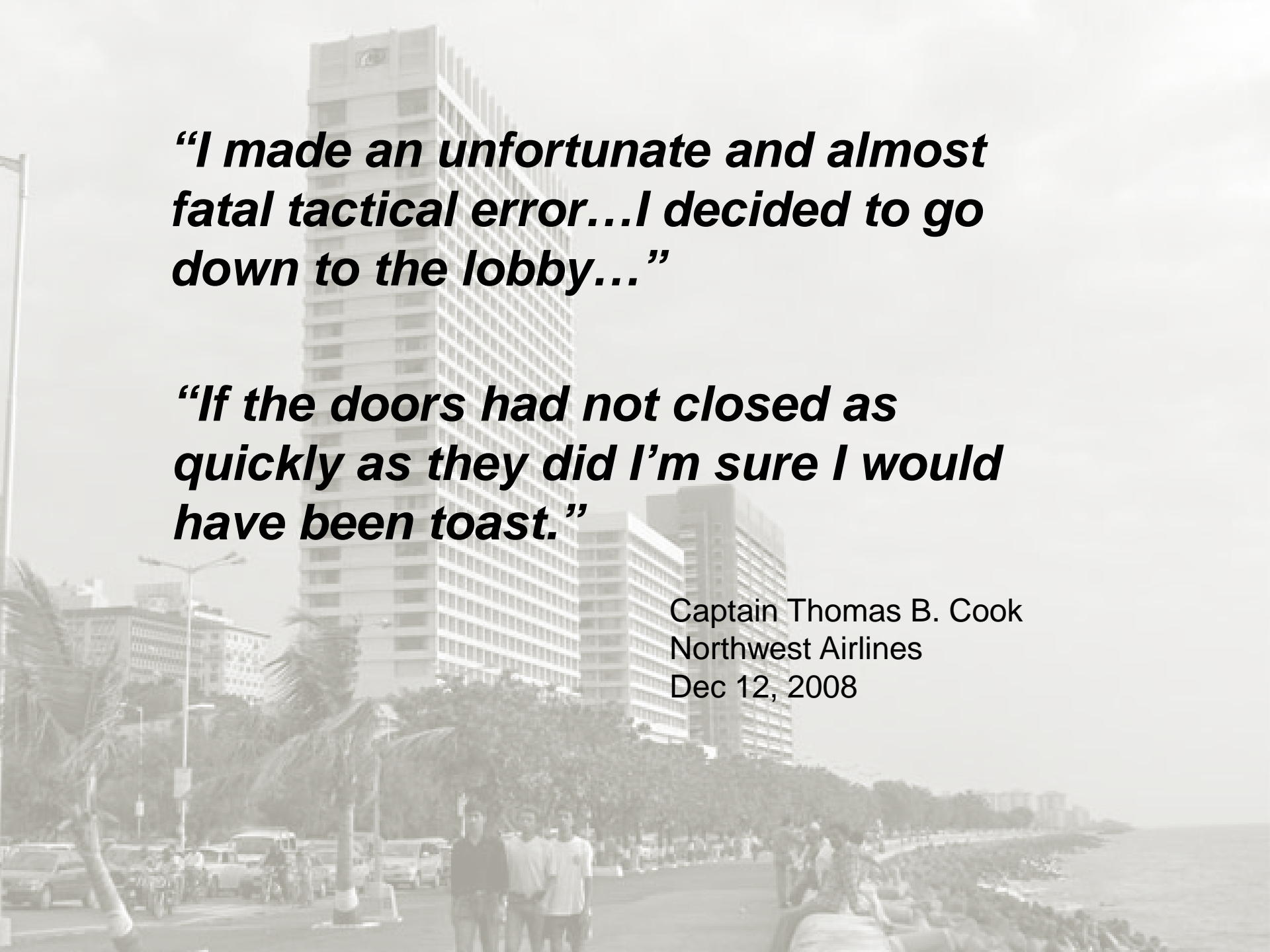




## Mumbai 2008

Terrorist attacks killed 166 people over three days at two five-star hotels, a train station and a small Jewish community center.





***“I made an unfortunate and almost fatal tactical error...I decided to go down to the lobby...”***

***“If the doors had not closed as quickly as they did I’m sure I would have been toast.”***

Captain Thomas B. Cook  
Northwest Airlines  
Dec 12, 2008

# IACT

**I**nstinct  
**A**ssess  
**C**ommunicate  
**T**eamwork

